

<b>Location</b>	<b>Town Centre Crt, Ste 401, Toronto, ON M1P 4X4</b>
Accessibility	Wheelchair accessible automatic main entrance ; Elevator with braille and voice/tone features ; Barrier-free washroom including door and stall
Phone	Settlement Service Centre 416-757-7010 ; Administration 416-644-0816
Fax	Settlement Service Centre 416-757-7399 ; RSTP 416-290-1710 ; Administration 416-644-0819
Website	<a href="http://www.cathcrosscultural.org">www.cathcrosscultural.org</a>
Hours	Mon, Thu, Fri 9 am-5 pm * Tue-Wed 9 am-8 pm
Eligibility	Immigrants and refugees * RSTP -- sponsors involved in the Private Sponsorship of Refugees Program * ELT -- internationally trained medical professionals who are permanent residents
Application	Call or drop in
Languages	English ; French ; Amharic ; Arabic ; Azeri; Chinese (Cantonese) ; Chinese (Mandarin) ; Croatian ; Dari ; Farsi ; Tagalog; Gujarati ; Hindi ; Italian ; Malayalam ; Pashto ; Polish ; Punjabi ; Romanian ; Russian ; Serbian ; Spanish ; Tamil ; Tigrinya ; Turkish ; Ukrainian ; Urdu
Fees	None
Services Available	<p>Multiservice Centre for newcomers</p> <p><b>Settlement Service Centre</b> -- assessment, information and referral, supportive counselling, community outreach, education and workshops * support with finding housing, accessing child care, health care and other community and social services * seasonal income tax clinic * participates in LINC (Language Instruction for Newcomers to Canada) in English, upon assessment by YMCA of Greater Toronto, child care and transportation assistance available</p> <p><b>Enhanced Language Training (ELT) for Internationally Trained Medical Professionals</b> -- 18 week sector specific language training and career orientation for health care professionals * individual counselling and action plan development * 40 100 hour volunteer placement * mentoring * networking * resume and interview preparation * training in first aid, cardiopulmonary resuscitation (CPR), and Workplace Hazardous Materials Information System (WHMIS)</p> <p><b>Settlement and Education Partnership in Toronto (SEPT)</b> (Settlement Workers in Schools) Settlement services are delivered to newcomer families in elementary and secondary schools in Scarborough during school year. During summer (July and August), SEPT offers settlement services in libraries and summer schools. In addition, free Summer programs are organized for newcomer students and their families</p>

**Refugee Sponsorship Training Program (RSTP)** -- for groups involved in the Private Sponsorship of Refugees Program, [www.rstp.ca](http://www.rstp.ca), 416-290-1700, 1-877-290-1701 \* information and training support services \* serves Canada (except Quebec)

Settlement Program, formerly Immigrant Settlement and Adaptation Program \* services also provided in Brampton (905-457-7740) and two Mississauga offices (905-273-4140, 905-272-1703)